

PRELIMINARY INFORMATION FORM

1. SERVICE PROVIDER / FACILITY;

Title :
Address :
Phone :

2. CONSUMER;

Name, Surname :
Phone :
Email :

3. PRODUCT AND SERVICE INFORMATION SUBJECT TO THE CONTRACT

3.1. İThe subject of this agreement is to inform the consumers according to the provisions of the Law No. 6502 on the Protection of Consumers and the Regulation on Distance Contracts published in the Official Gazette No. 29188 dated November 27, 2014 for the accommodation services to be sold to the CONSUMERS by the accommodation service provider (FACILITY / PRIMARY SERVICE PROVIDER) through www.obilet.com website (Website) and oBilet mobile applications (Mobil Application) (they will be referred separately and commonly as Platform).

3.2.The service subject to this agreement is an accommodation booking service and consists of information at the time of order ending like booking number, if it is separate, consists of the FACILITY booking number, property information, address, dates and duration of stay, check-in and check-out time, cost of stay, discount or coupon information, paid paid and/or the last amount to be paid at the property. This information is sent simultaneously to the FACILITY and to the e-mail address provided by the CONSUMER upon completion of the reservation. If the CONSUMER purchases additional services such as extra beds, massages, food and drink than the accommodation service and those included in the definition of this service, these issues are also reported.

Consumer			
Facility / Service Provider			
Facility Details			
Accommodation Period			0 Days
Payment Details	0 TL		0 Installments

3.3.oBilet Bilişim Sistemleri A.Ş. is only and just the owner of the Platforms and is not a party to the contract for the accommodation service and/or product to be provided to the CONSUMER by the FACILITY, nor does it have any responsibility for the provision of the service subject to the relevant contract. In this context, oBilet is neither responsible nor liable for any material disputes arising from the agreement between the FACILITY and the CONSUMER.

3.4.The general rules, concepts, facilities and advantages of the FACILITIES, children and pet policies, room sizes, views, facilities offered in public areas (pool, sauna, sports area, eating and drinking areas and so on) can be changed for operational reasons such as renovation, maintenance, season dates or other reasons can be removed for use. For this reason, the CONSUMER must confirm this by contacting the FACILITY before making a reservation.

3.5.oBilet provides customer services in order to forward CONSUMER's change and/or cancellation-refund requests to the FACILITY and to finalize these requests as quickly as possible in accordance with the terms and rules of the FACILITY; this service does not mean that oBilet has the right and authority to interfere with the terms and rules of the FACILITY under any circumstances.

3.6.The CONSUMER accepts that the price of the extra food and beverage, personal expenses and all goods and services other than the defined service that s/he will receive outside the scope of the service s/he has purchased is not included in the prices mentioned above and will be paid by her/him.

3.7.If the CONSUMER does not comply with the check-in time specified in the booking confirmation, this may be considered a no-show situation. Therefore, if the CONSUMER does not inform oBilet and the FACILITY in writing that s/he will use the product / service subject to the reservation, oBilet has the right to cancel all reservations, products and services made on behalf of the CONSUMER after 24 hours from the start time. In such cases, the CONSUMER will not be refunded any fees.

4. VALIDITY PERIOD

4.1.All information and promises provided to the CONSUMER in relation to the product or service contained in this form are valid until the realization of the service, and after the completion of the service provision, the FACILITY is advised that it is not bound by the information and promises provided in this form.

5. RIGHT OF WITHDRAWAL

5.1.In accordance with Article 15/1-g of the Regulation on Distance Contracts, published in the Official Gazette No. 29188 and entered into force in accordance with Article 48/6 of the Law No. 6502 on Consumer Protection, the CONSUMER has no right to withdraw from this Agreement.

5.2.Some FACILITIES grant the CONSUMER the right of withdrawal on their own initiative, and in this context, the provisions of the contract concluded by the CONSUMER with the FACILITY are reserved. Accordingly, the "Accommodation Conditions" determined by the FACILITY are specified in the relevant section by oBilet for each FACILITY and room type and the CONSUMER is obliged to read these rules before completing the paying process.

6. VALIDITY

6.1.After this Preliminary Information Form is read and accepted by the CONSUMER in electronic form, the stage of establishing a Distance Service Agreement will be started.

7. COMPETENT COURT

7.1.The CONSUMER and the FACILITY may make their applications on their complaints and objections to the Arbitration Committee on Consumer Issues or the Consumer Court at the place where the consumer buys the goods or services or resides within the monetary limits set by the Ministry of Commerce in December each year.

7.2.In the applications to the Consumer Arbitration Committees, the relevant amounts published in the Official Gazette of the District and Provincial Consumer Arbitration Committees should be taken into account.
This Preliminary Information Form is an annex and an integral part of the **Distance Service Agreement**.